

# CERTPARK

## QUESTION & ANSWER



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**Exam : ACP-120**

**Title : Jira Cloud Administrator**

**Version : DEMO**

1. Your Jira cloud instance has hundreds of projects which are used only by the development team at your organization.

All projects share a single permission scheme. New business requirements state:

- Customer support staff at your organization need to view all issues in all projects
- They also need to share filters with other users
- They should not be granted too much access

Identify the appropriate way to configure customer support staff in Jira (Choose one)

- A. As a security level
- B. As a new project role
- C. As a new group
- D. With the Trusted role
- E. With an approved domain

**Answer: C**

2. You set up an incoming mail server and a mail handler to create a new issue or add a comment to an existing issue.

Which three additional options can you set with the mail configuration?

- A. Set the environment system field
- B. Set a custom field
- C. Set watchers
- D. Create new users based on the From address
- E. Set a default reporter

**Answer: B C, D, E**

3. Gary complains that he is not getting any notifications when issues are updated.

According to the notification helper, he should receive notifications for all issues he is watching. His coworkers confirm they receive those notifications and they regularly update issues that he is watching.

Which update to Gary's personal settings must have occurred (Choose one)?

- A. The setting Watch your issues was disabled
- B. The setting You make changes to the issue was disabled
- C. The setting You're watching the issue was disabled
- D. The setting Email notifications format was changed

**Answer: C**

4. You created a new project and need to configure notifications.

Managers should be notified when

- Someone mentions them while adding or editing a comment
- The issue assignee or reporter is changed
- Issue links are added or deleted

You assume that users have not turned off any notifications through their Personal settings. Identify the two notification events to which managers should definitely be added (Choose two)

- A. Issue Updated
- B. Issue Deleted
- C. Generic Event

- D. Issue Assigned
- E. Issue Commented

**Answer:** A, D

5.The Legal team has the following requirements

- Notify a list of individuals when issues are set to Pending status
- Allow project administrators to manage that list on an ongoing basis

Which combination of two configuration elements will meet these requirements (Choose two)

- A. Group
- B. Workflow validator
- C. Custom Event
- D. Project Role
- E. Workflow condition

**Answer:** C, D