

# CERTPARK



## QUESTION & ANSWER



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**Exam** : **C9560-040**

**Title** : IBM SmartCloud Control  
Desk V7.5 Change  
Configuration Release  
Management  
Implementation

**Version** : Demo

1.Which action can be performed in the Configuration Item (CI) Types application?

- A. delete a CI Type
- B. activate a CI Type
- C. view CI classification structure
- D. delete classifications associated with a CI Type

**Answer: C**

2.Who should be notified when the Configuration Item (CI) has a scheduled outage?

- A. CI Owner
- B. Interested Parties
- C. Configuration Librarian
- D. Configuration Manager

**Answer: C**

3.In the ccldb.properties file of IBM Tivoli Integration Composer (ITIC) these properties are set:

ccldb.classification.default.depth=3

ccldb.classification.depth.SYS.WINDOWS.WINDOWSCOMPUTERSYSTEM=2

Which statement is true about ITIC depth settings?

- A. ITIC would import all computer system type Configuration Items (CIs) at depth 3 including Windows Computer Systems.
- B. ITIC would import all computer system type CIs at depth 2 including Windows Computer Systems.
- C. ITIC would import all computer system type CIs at depth 2 except for Windows Computer Systems which would be imported using a depth 3.
- D. ITIC would import all computer system type CIs at depth 3 except for Windows Computer Systems which would be imported using a depth 2.

**Answer: C**

4.Which action can be performed In the Administrative view of the Change Window Schedule tab?

- A. merge change windows
- B. change the frequency of the change window
- C. add a Configuration Item to a change window
- D. modify the start and end time of a change window

**Answer: A**

5.What are two reasons for using workflows in the Change Management module?

- A. to manage process requests
- B. to manage multiple assets along the route stop
- C. to direct the progression of an entire change process
- D. to manage the integration of financials from another system
- E. to manage the relationships that one Configuration Item (CI) has to another CI

**Answer: B,C**