



**Exam** : **C\_C4H520\_02**

**Title** : SAP Certified Application  
Associate - SAP Field  
Service Management 2005

**Version** : DEMO

1.What are some of the main security characteristics of the SAP Field Service Management mobile app?

Note: There are 2 correct answers to this question.

- A. Advanced perimeter security
- B. SSL-secured communication
- C. Full backup protection of customer data
- D. OAuth token for login-free access

**Answer:** B,C

2.What can you do with a picker element within Smartforms? Note: There are 2 correct answers to this question.

- A. You can use it to select an object from a list.
- B. You can link picker and attachment elements together.
- C. You can link two picker elements together.
- D. You can use it to pick PNG files.

**Answer:** A,C

3.As an administrator, you want to send automatic notifications to your technician when you are finished modifying the approval status of an effort item related to your technician's service call.

Which company setting will you activate within the administration module?

- A. Coresystems.Mobile.ApprovedEffortsModificationAllowed
- B. CoreSystems.CoresystemsFSM.DL.Notifications.Enabled
- C. CoreSystems.CoresystemsFSM.Mobile.
- D. PushNotifications.ActivityChanges.En

**Answer:** A

4.Which action in the Time and Material journal allows an approver to send the material record back to the technician to resubmit?

- A. Decline
- B. Review
- C. Duplicate
- D. Request change

**Answer:** D

5.You are an administrator responsible for maintaining settings at account and company level.

Which of the following settings do you maintain at company level? Note: There are 2 correct answers to this question.

- A. User groups
- B. Password policy
- C. Screen configurations
- D. Business rules

**Answer:** C,D